



SAM 2026 PODIATRIC MEDICAL ASSISTANT/OFFICE STAFF PROGRAM SCHEDULE

Please note that SAM Schedules, including speakers and topics, are subject to change up until the conference takes place.

FRIDAY, JANUARY 30, 2026

2:00 PM - 2:30 PM	Podiatric Dermatology Protocols for Better Patient Outcomes: Diagnostic Tools and Treatment Options <i>David Schweibish, DPM</i>
2:30 PM - 3:00 PM	Explaining Procedures to Patients in Layman's Terms <i>Jean Holewinski, DPM</i>
3:00 PM - 3:45 PM	Wound Care and Optimizing Nutritional Status <i>Joseph Schiera</i>
3:45 PM - 4:30 PM	Expert Dispensing for the Modern Medical Practice <i>Rachel Martinez</i>

SATURDAY, JANUARY 31, 2026

8:00 AM - 8:15 AM	Introduction to Wellness in the Workplace <i>Alissa Zdancewicz, DPM</i>
8:15 AM - 8:45 AM	Go With the Flow - Clinic Flow and Keeping Your Doctor on Time <i>Jean Holewinski, DPM</i>
8:45 AM - 9:15 AM	I Don't Have Time for This - Scheduling and Triage <i>Jean Holewinski, DPM</i>
9:15 AM - 9:45 AM	Don't Negotiate with Terrorists: How to Manage Challenging Patients <i>Tania Chevalier</i>
9:45 AM - 10:00 AM	Break

SATURDAY, JANUARY 31, 2026 (Cont.)

10:00 AM - 11:00 AM Preventing, Recognizing, and Managing Burnout
Tania Chevalier

11:00 AM - 1:30 PM SAM 2026 Exhibit Hall: Open for Lunch

Meeting of the Minds - Lectures by Office Managers

1:30 PM - 1:50 PM Phone Scripts and Clinical Phone Calls

1:50 PM - 2:10 PM Can't We All Just Get Along - Conflict in the Workplace

2:10 PM - 2:30 PM Be All That You Can Be - Pathways to Leadership in the Office

2:30 PM - 2:45 PM Panel Discussion Q&A with Office Managers

2:45 PM - 3:00 PM Break

3:00 PM - 4:30 PM

Workshop: Rotating Stations

1. Wound Care, Types of Dressings, and Application Techniques
2. Taping and Strapping
Jean Holewinski, DPM
3. Anatomy Review - Name that Bone
4. WWYD? Role-play Patient Scenarios